



WEST SUSSEX
RAIL USERS ASSOCIATION

**Presentation to Community Rail Partnership Stakeholder Forum
Thursday 1st November 2012**

Monica Edmonds - Chairman



- The WSRUA mission
- How WSRUA works
- Recent activities and achievements





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Our mission:

To get the best possible rail services for West Sussex





How WSRUA works:

- Station representatives
- Annual public meeting
- Seek information and opinions
- Lobby central and local government
- Meet ToCs and Network Rail
- Contribute to Rail User fora...



What WSRUA does

- Member surveys
- Newsletter
- e-messages and social media
- Works with ToC to achieve improvements
- Meet stakeholders including:
 - ToCs and Network Rail
 - DfT
 - Local authorities
 - CRP
 - Passenger Focus
 - GatCom



August 2012 survey told us:

- **More reliable services**
- **Later trains along the Arun Valley and West Coastway**
- **Less overcrowding on trains**
- **Additional peak hour trains to/from London Bridge**
- **Improved information at stations and on trains**
- **More frequent services on both lines**
- **An end to station skipping (incl. terminating short of final destination)**
- **Faster journey times**
- **Integrated bus and train timetables**



- Recent activity:



Questions?



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